

Home Services Policy

The Itasca Community Library (ICL) provides free, personalized home delivery service to ICL cardholders who are unable to visit the library due to age, disability or illness.

Items are selected based on patron requests and preferences. Items are checked out on a monthly basis, and delivered by a library staff member.

To avail of this service, residents must show evidence of their inability to travel to the library. Visits are set up with the library staff member in advance and according to the convenience and availability of both parties. If there is any inappropriate behavior or the library staff member is uncomfortable visiting the patron, the library is at liberty to suspend service to the patron.

Board Approved:

Official Policy April 20, 2010